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NIST Special Publication NIST SP 800-201 ipd

NIST Cloud Computing Forensic Reference Architecture

5 Initial Public Draft

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104 **Abstract**

105 This document summarizes research performed by the members of the NIST Cloud Computing
106 Forensic Science Working Group and presents the NIST Cloud Computing Forensic Reference
107 Architecture (CC FRA, also referred to as FRA for the sake of brevity), whose goal is to provide
108 support for a cloud system's forensic readiness. The CC FRA is meant to help users understand
109 which cloud forensic challenges might exist for an organization's cloud system. It identifies
110 challenges that require at least partial mitigation strategies and how a forensic investigator would
111 apply that to a particular forensic investigation. The CC FRA presented here is both a
112 methodology and an initial implementation. Users are encouraged to customize this initial
113 implementation for their specific situations and needs.

114 **Keywords**

115 civil litigation; criminal investigation; cybersecurity; digital forensics; enterprise architecture;
116 enterprise operations; forensic readiness; incident response.

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194 **Executive Summary**

195 The rapid adoption of cloud computing technology has led to the need to apply digital forensics
196 to this domain. New methodologies are required for the identification, acquisition, preservation,
197 examination, and interpretation of digital evidence in multi-tenant cloud environments that offer
198 rapid provisioning, global elasticity, and broad network accessibility. This is necessary to
199 provide capabilities for incident response, secure internal enterprise operations, and support for
200 the U.S. criminal justice and civil litigation systems.

201 This document presents the NIST Cloud Computing Forensic Reference Architecture (CC FRA,
202 also referred to as FRA for the sake of brevity), whose goal is to provide support for a cloud
203 system's forensic readiness. The CC FRA is meant to help users understand the cloud forensic
204 challenges that might exist for an organization's cloud system. It identifies forensic challenges
205 that require mitigation strategies and how a forensic investigator would apply that to a particular
206 forensic investigation.

207 The CC FRA provides a useful starting point for all cloud forensic stakeholders to analyze the
208 impacts of cloud forensic challenges previously reported by NIST. It does so by considering each
209 cloud forensic challenge in the context of each functional capability presented in the Cloud
210 Security Alliance's Enterprise Architecture.

211 While the CC FRA can be used by any cloud computing practitioner, it is specifically designed
212 to allow cloud system architects, cloud engineers, forensic practitioners, and cloud consumers to
213 ask specific questions related to their cloud computing architectures. The CC FRA is both a
214 methodology and an initial implementation, and users are encouraged to customize this initial
215 implementation for their specific situations and needs.

216

217 **1. Introduction**

218 The [NIST Cloud Computing Forensic Science Working Group \(NCC FSWG\)](#) previously
219 published NIST IR 8006, *NIST Cloud Computing Forensic Science Challenges* [1], which was
220 the result of collaboration between volunteers from the private and public sector. That document
221 highlighted digital forensic challenges triggered by the specific characteristics and business
222 model of public cloud computing services.

223 The approach to examining digital forensics in the cloud was to first understand cloud computing
224 technology and to identify and elucidate its essential and unique characteristics, which play a
225 significant part in three aspects of operation: normal operations, adverse operations when cloud
226 computing resources are under attack, and operations during criminal exploitation.

227 The second phase of this approach was a close examination of the challenges that were identified
228 in the previous NIST report. This examination involved analyzing the Cloud Security Alliance's
229 (CSA's) Enterprise Architecture (EA) [2], its various functional capabilities and processes, and
230 the potential impact of each challenge on performing a forensic investigation if a specific
231 functional capability or process were involved in an attack and breach or were used during
232 criminal exploitation. The analysis presumed fictive use case scenarios that would exploit
233 potential weaknesses, vulnerabilities, exposures, or cloud technology for criminal activities. Such
234 elements are of fundamental concern in forensic analysis as they present points that adversaries
235 may seek to exploit or characteristics that can be used by criminals. In either case, there will be
236 evidence of the attack or criminal exploitation for future forensic analysis. The EA is composed
237 of a large number of specific functional capabilities that enable detailed consideration of the
238 effects of each forensic challenge on each of the capabilities.

239 The third phase of this work has been to examine the nature of each challenge (i.e., whether the
240 challenge is technological or non-technological) to determine its role and impact on the forensic
241 examination process. As each challenge was analyzed, the applicability of techniques or
242 technologies became clearer in terms of how they function and ultimately contribute to the
243 forensic processes of identification, acquisition, preservation, examination, and interpretation of
244 evidence.

245 This work brings value by clarifying how forensics in the cloud can achieve the same acceptance
246 as forensics in traditional computing models. This document, the associated research, and NIST
247 IR 8006 [1] proactively address the White House Executive Order of May 12, 2021, entitled
248 *Executive Order on Improving the Nation's Cybersecurity* [3], which points out the importance
249 of having forensic-ready information systems, including cloud systems, to improve the Nation's
250 cybersecurity.

251 **1.1. The Need for a Cloud-specific Forensic Reference Architecture**

252 Digital forensics is the application of science and technology to the discovery and examination of
253 digital artifacts within information systems and networks to establish facts and evidence
254 concerning events and conditions that occur within them. Digital forensics is traditionally used
255 for judicial proceedings and regulatory issues but may also be used for other purposes as
256 described below.

257 Digital forensics continues to evolve in step with computer and information science. As these
258 technologies, their implementations, and their operations have changed, digital forensics has

259 adapted. The number of scenarios that may require the application of digital forensic techniques
260 have increased along with the complexity of the underlying architectures .

261 One common scenario involves the detailed investigation of criminal activities. As computers
262 become widely available and develop greater capabilities, criminal elements worldwide have
263 adopted them as tools to manage their endeavors. These include both “traditional” forms of
264 crime (e.g., violent crime, property crime, drug trafficking, human trafficking, white-collar
265 crime) and crimes that occur in cyberspace (e.g., ransomware attacks, data breaches, identity
266 theft, cyber-terrorism, distributed denial of service, illicit cryptocurrency mining, child
267 pornography, and attacks against governments, key corporations, or power grids). Forensic
268 procedures involve locating and analyzing digital traces that can help solve the crime and/or
269 allow for incident response.

270 Forensic procedures are also used to investigate civil actions, such as divorce proceedings, asset
271 discovery, insurance claims, lawsuits, and similar cases that often require forensic methods to
272 determine the presence, absence, and movement of data and funds.

273 An example of how forensic techniques are used involves the collection of a laptop computer
274 while apprehending a presumed perpetrator of an illegal act. The suspected act could involve –
275 for instance –financial exploitation of stolen identities, hacking into a hospital’s records
276 management system to implant ransomware, electronic entry of a corporate system in attempted
277 commercial espionage, or penetrating a government or military computer. Similarly, civil actions
278 can require forensic examination, such as discovering financial assets for a divorce proceeding.

279 In each of these cases, forensics plays an essential role in determining facts; assisting in the
280 analysis, validation, and authentication of data; and enabling documentation of findings to
281 present to a court and attorneys.

282 The application of forensic methods may also be required for normal business operations. For
283 example, forensic methods may be employed to recover data that, at first, appears to be lost or
284 destroyed on computer drives. During incident response, additional goals of using forensic
285 methods may include mitigating future cyberattacks, preventing system failure, or minimizing
286 data loss.

287 In the commercial context, the use of forensics in incident response can help determine the root
288 cause of an outage event, such as a component failure, corrupted software, or intentional
289 sabotage. Other scenarios may involve close examination of system configurations, potentially
290 questionable employee data storage and activities, and operational aspects related to compliance
291 matters. In any of these cases, forensic methods may supply insights that are not available
292 through any other means.

293 For decades, information processing systems have enabled the storage, processing, and
294 transmission of information for public and private organizations and individuals. The
295 maintenance, operations, and protection of these information systems have become paramount
296 concerns since a disruption of sufficient magnitude or specific type could threaten business
297 activities. In addition, the use of these systems in support of criminal activities has been of major
298 concern.

299 Industry and government have an array of authoritative sources that guide the design,
300 engineering, and operations of information systems. Each of the frameworks listed below can

301 provide core support for the design, implementation, assessment, monitoring, and operations of
302 information systems:

- 303 • NIST Risk Management Framework (RMF) [4] – A focused guide to information system
304 risk management
- 305 • ISO 27000 Series [5] – A series of standards dealing with a wide range of information
306 security topics, such as:
 - 307 ○ ISO/IEC 27001 [6] – Information Security Management
 - 308 ○ ISO/IEC 27002 [7] – Information Security Controls
 - 309 ○ ISO/IEC 27018 [8] – Security of Personally Identifiable Information (PII) in the
310 Cloud
 - 311 ○ ISO/IEC 27035 [9] – Incident Response
 - 312 ○ ISO/IEC 27037 [10] – Digital Evidence Collection and Preservation
- 313 • IT Infrastructure Library (ITIL) [11] – A service-oriented architecture (SOA)
- 314 • Sherwood Applied Business Security Architecture (SABSA) [12]
- 315 • The Open Group Architecture Framework (TOGAF) [13] – A general security
316 framework
- 317 • Cloud Security Alliance STAR program [14] – A progressive security certification

318 The focus of each of these frameworks varies but generally facilitates architecting,
319 implementing, and operating secure and resilient information systems. The RMF is focused on
320 security from a risk identification and management perspective. As varied as the ISO 27000
321 series [5] is, it contains standards that address digital evidence and incident response.
322 Interestingly, however, there is not a readily apparent, in-depth exploration of cloud-system
323 forensics.

324 The endeavor presented here deals with the matter of forensics performed within a cloud
325 computing environment. The advent of cloud computing has simplified business operations and
326 introduced a level of business agility not previously experienced with traditional or on-premises
327 computing. However, cloud computing has also introduced a range of security and forensics
328 challenges. Enhanced capabilities enjoyed by legitimate businesses and friendly governments are
329 often equally available to opposing nation-states, terrorist groups, and international criminal
330 elements and assets. As a result, targets that were once unassailable by nefarious actors may now
331 be vulnerable to attack or exploitation.

332 To a great extent, cloud computing runs on virtualization – that is, the creation of processing
333 resources that have hardware as their basis but run as multiplexed programs and are thus
334 functionally multiplied through it. Cloud forensics involves performing analysis on “virtual
335 machines” using techniques that rely on having “real machines” on which to work. In addition,
336 there is the issue of the information obtained. If the “machine” is essentially “unreal,” what does
337 that say about any evidence derived from it? This evidence is therefore different from traditional
338 digital evidence.

339 Cloud computing has become increasingly pervasive as more entities discover its advantages.
340 These entities include legitimate businesses, governments, and individuals who use SaaS cloud

341 platforms, as well as criminal and terrorist organizations and opposing nation-states. For
342 legitimate consumers, cloud computing provides capabilities such as:
343 • More rapid business continuity and disaster recovery
344 • More effective incident response
345 • Improved information access, management, and archiving
346 • Easier and more immediate collaboration between widely separated individuals and groups

347 This research has adapted solutions that originated in the on-premises data center to the
348 significant differences presented by the cloud.

349 As important as they are for addressing significant events related to business operations (as
350 described above), forensic methods have at least equal importance when contributing to matters
351 of compliance, legality, and criminal exploitation. Careful treatment has been given to these
352 questions during this research to ensure that the findings do not merely consider technical aspects
353 but also address the broader aspects of their material application. Unquestionably, close
354 examination of these adverse events is required to understand their incipience and progression
355 and – in particular – to ensure that remediation, event reconstruction, and attribution are
356 effectively and credibly realized.

357 Thus, it has been the specific focus and goal of this effort to research these issues, examine and
358 clarify the forensic challenges, and ultimately formulate and validate the capabilities required to
359 apply accepted forensic techniques and technologies to this unique computing environment. The
360 result is the Cloud Computing Forensic Reference Architecture.

361 In as much as a security reference architecture is required to incorporate standards and
362 requirements that will inform system actualization and operation with respect to security,
363 applying the forensic reference architecture will likewise inform that system actualization and
364 operation with the capability to more effectively examine, understand, reconstruct, and remediate
365 the variety of system events and disruptions being experienced.

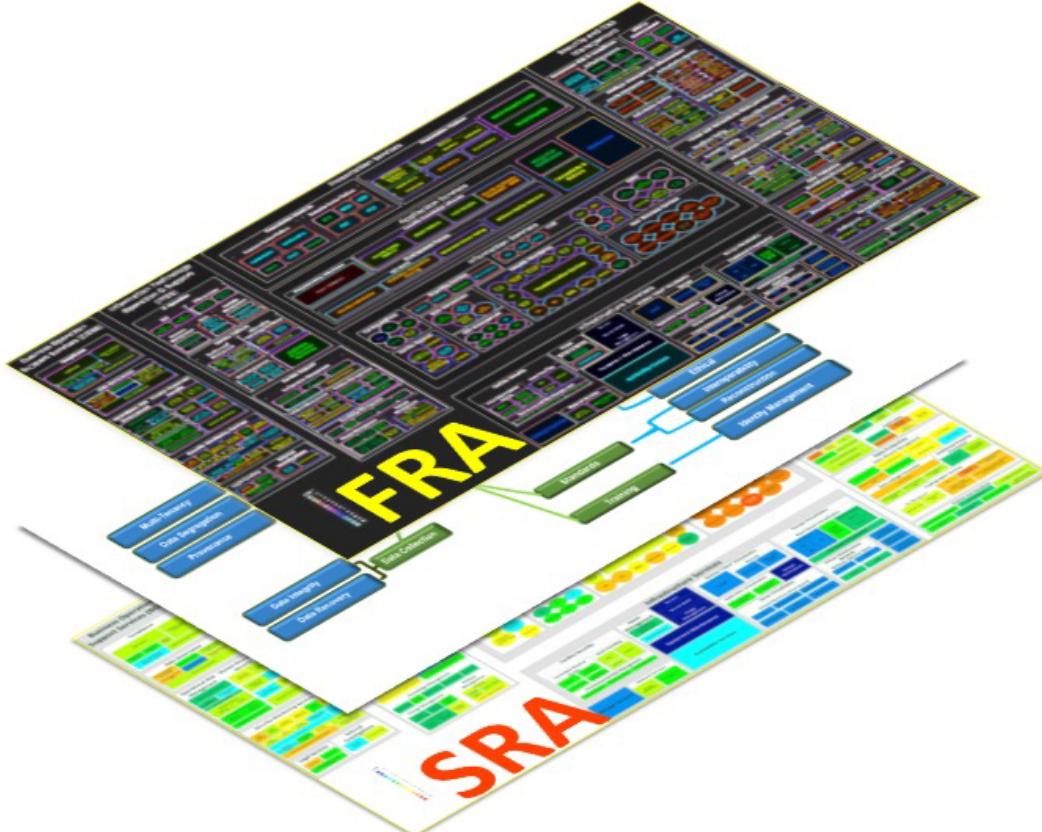
366 The goal of the CC FRA is to provide support for a cloud system's forensic readiness. It is meant
367 to help the user understand the cloud forensic challenges that might exist for an organization's
368 cloud system. It identifies which forensic challenges require mitigation strategies and how a
369 forensic investigator would apply that to a particular forensic investigation. The CC FRA
370 presented here will likely evolve over time with more use and research.

371 1.2. The Approach

372 The CC FRA builds on several foundational layers. We begin with the understanding that this
373 reference architecture addresses forensics in the context of a cloud computing environment.
374 Building upon the fundamental relationship between security, incident response, and forensics,
375 the CC FRA is designed as an overlay to NIST SP 500-299/SP 800-200, *NIST Cloud Computing*
376 *Security Reference Architecture* (Draft) [15]. This document discusses the Security Reference
377 Architecture (SRA) and leverages the CSA's Enterprise Architecture (EA). Section 3 provides
378 descriptions of the CSA's EA and its use in the SRA, while Section 4 elaborates on the overlay
379 approach employed for the CC FRA.

380 Figure 1 depicts the overlaying approach in which cloud functional capabilities comprising the
381 EA are analyzed using the NIST cloud computing forensic challenges to identify the functional
382 capabilities' potential for supporting a cloud system's forensic readiness.

383



384

Fig. 1. Forensic Reference Architecture Overlaying Approach

386 The bottom layer in Figure 1 graphically represents the NIST cloud security reference
387 architecture (SRA). The middle layer represents the NIST cloud forensic challenges. The top
388 layer represents the NIST forensic reference architecture (FRA) described in the current
389 document as an overlay (subset) of the graphical representation of the CSA EA – more precisely,
390 the [CSA TCI v1.1](#), which is the initial version of the CSA's EA (see Appendix C).

391 In Figure 1, the FRA layer leverages the two layers graphically represented beneath it by
392 analyzing each capability of the SRA (these capabilities being derived from the CSA EA) in the
393 context of the challenges documented in NIST IR 8006 [1]. For each challenge, the analysis
394 determines whether the challenge *affects* the capability if implemented in a cloud environment as
395 part of a cloud service or solution. If the challenge *affects* the capability, then the functional
396 capability is considered to have forensic importance, and it is imported to or considered being a
397 capability of the FRA.

398

399 2. Overview of NIST Cloud Forensic Challenges

400 The [NIST Cloud Computing Forensic Science Working Group \(NCC FSWG\)](#) was established to
401 research forensic science challenges and architectures related to the cloud environment. The
402 Working Group surveyed the literature and identified a set of challenges related to cloud
403 computing forensics. These challenges are presented in NIST IR 8006 [1], where each of 62
404 challenges is described along with potential results of overcoming each challenge. In addition,
405 the document provides a preliminary analysis of these challenges by including 1) the relationship
406 between each challenge and the five essential characteristics of cloud computing, as defined in
407 the NIST cloud computing model [16]; 2) how the challenges correlate to cloud technology; and
408 3) nine categories to which the challenges belong. The analysis also considers logging data, data
409 in media, and issues associated with time, location, and sensitive data. In addition, the relevance
410 of topics such as rapid elasticity, multi-tenancy, and hypervisor/virtual machine layers is
411 discussed. These 62 challenges support the criminal justice and civil litigation systems, security
412 incident response, and internal enterprise operations.

413 The nine categories to which the challenges belong are reproduced below (from NIST IR 8006
414 [1], pp. 8-9):

415 1. Architecture (e.g., diversity, complexity, provenance, multi-tenancy, data segregation).

416 Architecture challenges in cloud forensics include:

- 417 a. Dealing with variability in cloud architectures between providers
- 418 b. Tenant data compartmentalization and isolation during resource provisioning
- 419 c. Proliferation of systems, locations, and endpoints that can store data
- 420 d. Accurate and secure provenance for maintaining and preserving chain of custody

421 2. Data collection (e.g., data integrity, data recovery, data location, imaging). Data collection
422 challenges in cloud forensics include:

- 423 a. Locating forensic artifacts in large, distributed, and dynamic systems
- 424 b. Locating and collecting volatile data
- 425 c. Data collection from virtual machines
- 426 d. Data integrity in a multi-tenant environment where data is shared among multiple
427 computers in multiple locations and accessible by multiple parties
- 428 e. Inability to image all of the forensic artifacts in the cloud
- 429 f. Accessing the data of one tenant without breaching the confidentiality of other tenants
- 430 g. Recovery of deleted data in a shared and distributed virtual environment

431 3. Analysis (e.g., correlation, reconstruction, time synchronization, logs, metadata, timelines).

432 Analysis challenges in cloud forensics include:

- 433 a. Correlation of forensic artifacts across and within cloud providers
- 434 b. Reconstruction of events from virtual images or storage
- 435 c. Integrity of metadata
- 436 d. Timeline analysis of log data, including synchronization of timestamps

437 4. Anti-forensics (e.g., obfuscation, data hiding, malware). Anti-forensics are a set of
438 techniques used specifically to prevent or mislead forensic analysis. Anti-forensic challenges
439 in cloud forensics include:

- 440 a. The use of obfuscation, malware, data hiding, or other techniques to compromise the
441 integrity of evidence

442 b. Malware may circumvent virtual machine isolation methods

443 5. Incident first responders (e.g., trustworthiness of cloud providers, response time,
444 reconstruction). Incident first responder challenges in cloud forensics include:
445 a. Confidence, competence, and trustworthiness of the cloud providers to act as first
446 responders and perform data collection
447 b. Difficulty in performing initial triage
448 c. Processing a large volume of collected forensic artifacts

449 6. Role management (e.g., data owners, identity management, users, access control). Role
450 management challenges in cloud forensics include:
451 a. Uniquely identifying the owner of an account
452 b. Decoupling between cloud user credentials and physical users
453 c. Ease of anonymity and creating fictitious identities online
454 d. Determining exact ownership of data
455 e. Authentication and access control

456 7. Legal (e.g., jurisdictions, laws, service level agreements, contracts, subpoenas, international
457 cooperation, privacy, ethics). Legal challenges in cloud forensics include:
458 a. Identifying and addressing issues of jurisdictions for legal access to data
459 b. Lack of effective channels for international communication and cooperation during an
460 investigation
461 c. Data acquisition that relies on the cooperation, competence, and trustworthiness of
462 cloud providers
463 d. Missing terms in contracts and service-level agreements
464 e. Issuing subpoenas without knowledge of the physical location of data

465 8. Standards (e.g., standard operating procedures, interoperability, testing, validation).
466 Standards challenges in cloud forensics include:
467 a. Lack of minimum/basic SOPs, practices, and tools
468 b. Lack of interoperability among cloud providers
469 c. Lack of test and validation procedures

470 9. Training (e.g., forensic investigators, cloud providers, qualification, certification). Training
471 challenges in cloud forensics include:
472 a. Misuse of digital forensic training materials that are not applicable to cloud forensics
473 b. Lack of cloud forensic training and expertise for both investigators and instructors
474 c. Limited knowledge about evidence by record-keeping personnel in cloud providers

475

476 3. Overview of CSA's Enterprise Architecture

477 The Cloud Security Alliance's Enterprise Architecture (CSA's EA) [2] is both a methodology
478 and a set of tools that enable security architects, enterprise architects, and risk management
479 professionals to leverage a common set of solutions and controls. These solutions and controls
480 fulfill common requirements that risk managers must assess regarding the operational status of
481 internal IT security and cloud provider controls. These controls are expressed in terms of security
482 capabilities and designed to create a common roadmap to meet the security needs of businesses.

483 CSA designed the EA understanding that business requirements must guide the architecture. In
484 the case of the Enterprise Architecture, these requirements come from a controls matrix partly
485 driven by regulations such as Sarbanes-Oxley [17] and Gramm-Leach-Bliley [18], standards
486 frameworks such as ISO-27002 [7], the Payment Card Industry Data Security Standards [19],
487 and the IT Audit Frameworks such as COBIT [20], all in the context of cloud service delivery
488 models such as software as a service (SaaS), platform as a service (PaaS), and infrastructure as a
489 service (IaaS).

490 From these requirements, a set of security capabilities have been defined and organized
491 according to the following best practice architecture frameworks. The Sherwood Applied
492 Business Security Architecture (SABSA) [12] defines a security model from a business
493 perspective. The Information Technology Infrastructure Library (ITIL) [11] specifies the schema
494 needed to manage a company's IT services, including the security guidelines to manage those
495 services securely. The Jericho Forum [21] designates technical security specifications that arise
496 from the reality of traditional technology environments in the data center and shift to one where
497 solutions span the internet across multiple data centers, some owned by the business and some
498 purely used as outsourced services. Lastly, The Open Group Architecture Framework (TOGAF)
499 [13] provides an enterprise architecture framework and methodology for planning, designing,
500 and governing information architectures, concluding in a common framework to integrate the
501 work of the security architect with the enterprise architecture of an organization.

502 The CSA EA is reproduced in Appendix C, and the domains covered are:

- 503 1. Business Operation Support Services (BOSS) – These functional capabilities are
504 associated with cloud IT services that support an organization's business needs. BOSS
505 embodies the direction of the business and objectives of the cloud consumer. BOSS
506 capabilities cover compliance, data governance, operational risk management, human
507 resources security, security monitoring, internal investigations, and legal services.
- 508 2. Information Technology Operation and Support (ITOS) – These functional capabilities
509 are associated with managing the cloud IT services of an organization. ITOS capabilities
510 cover IT operation, service delivery, and service support.
- 511 3. Security and Risk Management (S&RM) – These functional capabilities are associated
512 with safeguarding cloud IT assets and detecting, assessing, and monitoring cloud IT risks.
513 S&RM capabilities cover identity and access management, GRC (governance, risk
514 management, and compliance), policies and standards, threat and vulnerability
515 management, and infrastructure and data protection.
- 516 4. Presentation Services – These functional capabilities are associated with the end user
517 interacting with a cloud IT solution. The capabilities cover presentation modalities and
518 presentation platforms (including end points, handwriting, and speech recognition).

519 5. Application Services – These functional capabilities are associated with the development
520 and use of cloud applications provided by an organization. The capabilities cover
521 programming interfaces, security knowledge life cycle, development processes,
522 integration middleware, connectivity and delivery, and abstraction.

523 6. Information Services – These functional capabilities are associated with the storage and
524 use of cloud information and data. The capabilities cover service delivery, service
525 support, reporting services, information technology operation and support, business
526 operations and support, data governance, user directory services, risk management, and
527 security monitoring.

528 7. Infrastructure Services – These functional capabilities are associated with core functions
529 that support the cloud IT infrastructure. The capabilities cover facilities, hardware,
530 networks, and virtual environments.

531 Together, there are 347 functional capabilities within these domains.

532 As mentioned above, the CSA's EA functional capabilities are leveraged by the NIST Cloud
533 Security Reference Architecture (SRA) [15], which is comprised of a formal model designed as a
534 security overlay to the NIST Cloud Computing Reference Architecture [22] and a methodology
535 for architecting and orchestrating a cloud-based solution. The methodology allows cloud
536 architects to identify the system's functional capabilities. The orchestration employs a risk-based
537 approach that follows the Risk Management Framework (RMF) [4] applied to cloud-based
538 systems.

539 The SRA's risk-based approach for determining a cloud actor's responsibilities for implementing
540 specific system components supports a clear delineation between the security responsibilities of
541 cloud providers and consumers and a clear understanding of the customer responsibility matrix.
542 Specifically, for each cloud service model, system components are analyzed to identify the level
543 of involvement of each cloud actor when implementing those components.

544

545 4. The Forensic Reference Architecture Methodology

546 The Cloud Computing Forensic Reference Architecture introduced in this document aims to help
547 the user understand the cloud forensic challenges that might exist for an organization's cloud
548 systems. When architecting or orchestrating a new cloud system, cloud architects and cloud
549 security and forensic practitioners are encouraged to use the CC FRA to identify which
550 challenges could impact the system and therefore require at least partial mitigation strategies to
551 minimize the risk incurred during operations by, for example, allowing real-time interventions
552 based on the proactively generated forensic data and to eliminate potential negative impacts on
553 digital forensic investigations if the need arises.

554 While the FRA can be used by any cloud computing practitioner, it is specifically designed to
555 help the following target audiences by finding answers for specific questions related to their
556 cloud computing architectures:

- 557 • **Target Audience #1: Cloud System Architects and Engineers.** This target audience
558 might ask: “*To what extent does the cloud system I'm designing facilitate the use of
559 digital forensics?*” The architectural methodology and initial architecture presented in
560 this paper can help this audience identify where there could be potential challenges for
561 conducting forensics and can allow them to focus on areas of potential concern. System
562 trade-offs can be considered as well (e.g., the more that a system facilitates the use of
563 forensics, the greater the negative operational or economic impacts might be, or the
564 greater the chance that privacy might be impacted negatively).
- 565 • **Target Audience #2: Forensic Practitioners.** This target audience might ask: “*What
566 items do I need to be aware of to conduct digital forensics in the cloud environment
567 versus a traditional or on-premises computing environment?*”
- 568 • **Target Audience #3: Consumers Who Want to Procure Cloud Services from Providers.**
569 This target audience might ask: “*What forensic questions and issues do I need to consider
570 when discussing what a cloud provider has to offer?*”

571 The Cloud Computing Forensic Reference Architecture provides a useful starting point for all
572 cloud security and forensic stakeholders to analyze the extent to which the cloud forensic
573 challenges identified in NIST IR 8006 [1] are impacting their systems.

574 The 62 forensic challenges and 347 functional capabilities described in Section 2 and Section 3,
575 respectively, provide the basis for determining which capabilities are *affected* by each of the
576 challenges. All possible pairs of challenges and capabilities are considered. The capabilities help
577 focus possible mitigation efforts as follows. If a challenge *affects* a capability, there may be
578 mitigation approaches that can be used to perform better forensics with regard to that capability.
579 Such information could prove useful for forensic practitioners, developers, and researchers.

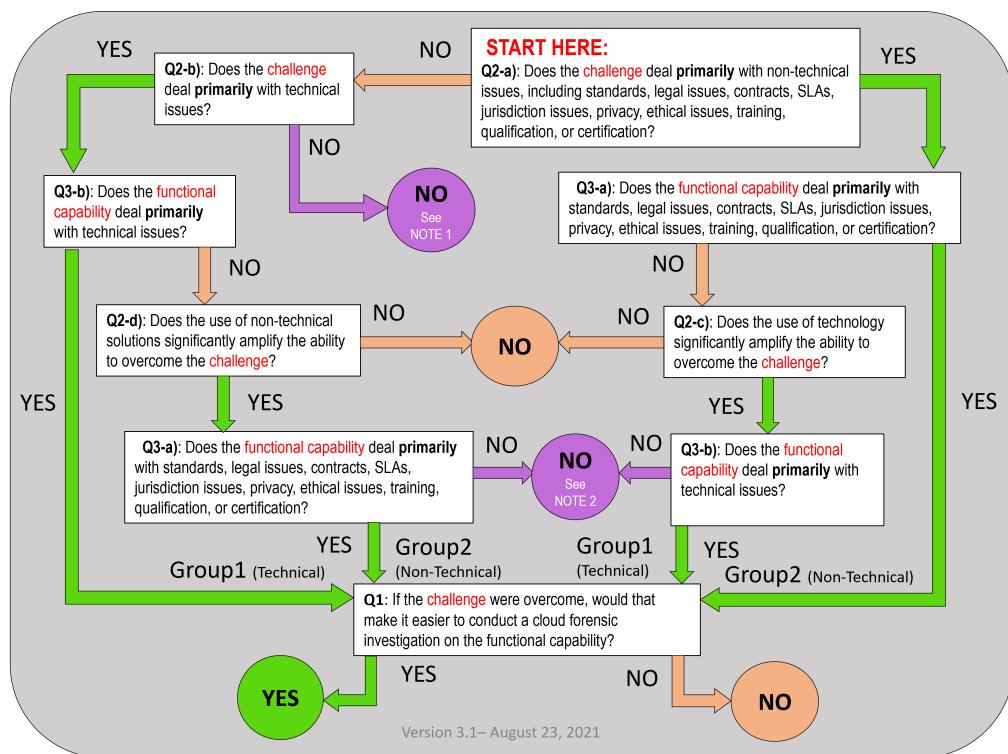
580 The [NCC FSWG](#) has developed a mapping between functional capabilities and forensic
581 challenges. For each functional capability, the mapping shows all of the forensic challenges that
582 *affect* that capability. This has resulted in a Mapping Table of 347 rows (one for each capability)
583 and 62 columns (one for each challenge). An entry in the table is YES if the associated challenge
584 *affects* the associated capability; otherwise, the entry is NO. (See Figure 3 for an excerpt of this
585 table.)

586 When the question is asked: *does a forensic challenge affect a functional capability*, it is defined
587 to mean: *if the challenge were overcome, would that make it easier to conduct a cloud forensic*
588 *investigation on the considered functional capability?* This is the relationship that the mapping
589 between challenges and capabilities is attempting to capture.

590 To help answer this question, the [NCC FSWG](#) developed a summary for each of the 62 challenges.
591 This summary answers the following question for each specific challenge: *What advantages would*
592 *be provided to a forensic investigator if this challenge were overcome (or mitigated)?* If these
593 advantages imply that the quality of forensics that can be performed on the functional capability
594 could be improved, then the answer is *YES, overcoming the challenge could make it easier to*
595 *perform a forensic investigation on the capability.* The summaries for the 62 challenges are found
596 in NIST IR 8006 [1], Annex A, Table 1.

597 The goal was to provide a narrow, precise mapping between challenges and capabilities. A
598 flowchart was developed that was followed to achieve this mapping, as shown in **Fig. 2**.

599



600

601 **Fig. 2. Mapping Flowchart**

602 The flowchart provides users with a uniform method for determining the applicability of a
603 challenge to a particular capability. In conducting the analysis, the [NCC FSWG](#) placed each
604 cloud forensic challenge into one of two groups: 1) challenges that are primarily technical in
605 nature (e.g., architecture), or 2) challenges that are primarily non-technical in nature (e.g., legal).
606 This led to the creation of questions Q2-a, Q2-b, Q2-c, and Q2-d in the flowchart, which perform
607 the placement into the two groups. If a challenge deals primarily with standards, legal issues,
608 contracts, service-level agreements, jurisdiction issues, privacy, ethical issues, training,
609 qualifications, or certifications, then the challenge is considered non-technical. Otherwise, it is

610 considered technical. This grouping provides a simple and straightforward method for analyzing
611 the high-level characteristics of each challenge.

612 Similarly, the [NCC FSWG](#) placed each of the cloud functional capabilities into one of two
613 groups: 1) primarily technical or 2) primarily non-technical in nature. If a capability deals
614 primarily with standards, legal issues, contracts, service-level agreements, jurisdiction issues,
615 privacy, ethical issues, training, qualification, or certification, then the capability is considered
616 non-technical. Otherwise, it is considered technical. This led to the creation of questions Q3-a
617 and Q3-b.

618 The flowchart attempts to map challenges that are primarily technical only to capabilities that are
619 primarily technical and challenges that are primarily non-technical only to capabilities that are
620 primarily non-technical. This results in a precise and limited mapping. If a challenge and a
621 capability pair are assigned to the same group, the question is asked whether overcoming the
622 challenge makes it easier to conduct forensics on the capability. The answer determines whether
623 the capability is *affected* by the challenge. In summary, if the appropriate grouping is done and
624 overcoming the challenge makes it easier to conduct forensics, then the challenge is considered
625 to *affect* the capability (i.e., the mapping is YES; otherwise, the mapping is NO).

626 There can, of course, be challenges in one group that affect capabilities in another group, but that
627 does not provide the precise, limited mapping. In such cases, the mapping is considered to be
628 NO.

629 The following is an example of what is meant by a precise, limited mapping. Suppose the
630 challenge deals with training (e.g., Challenge FC-65: *There is a lack of training materials that*
631 *educate investigators on cloud computing technology and cloud forensic operating policies and*
632 *procedures*; see [1], page 52). This is a non-technical challenge. In addition, suppose the
633 capability under consideration is technical. Enhanced training would clearly provide significant
634 benefit to forensic investigators and cloud providers because training is so broadly applicable
635 and would help to perform forensics more easily on most capabilities. However, a cloud forensic
636 architecture in which training *affects* almost every capability is undesirable because then the
637 architecture applies too broadly; most of the capabilities are not *affected* by this challenge in an
638 important way. This makes the architecture less useful because the architecture will have many
639 challenges that *affect* too many capabilities. Rather than this broad mapping of challenges to
640 capabilities, a narrower mapping is preferred. Narrowing the number of capabilities *affected* by
641 the challenge allows the mapping to be more powerful because the challenge can be used as an
642 effective tool of identifying the capabilities that are more likely to be *affected* by the challenge in
643 an important way. The architecture with a narrower mapping is also more practical because the
644 fewer YESs in the mappings, the easier for an investigator to apply the mappings in real-world
645 scenarios.

646 As described above and shown in Figure 2, if both the challenge and the capability being
647 evaluated deal with the same type of issue (i.e., *technical* or *non-technical*), then the following
648 question is asked: “If the challenge were overcome, would that make it easier to conduct a cloud
649 forensic investigation on the functional capability?” If the answer is “yes,” then the mapping is
650 YES.

651 However, if the challenge is primarily technical in nature and the capability is non-technical in
652 nature (or vice versa), then an analysis is conducted to determine whether the use of technical or
653 non-technical solutions to implement the capability would significantly enhance the ability of a

654 forensic investigator to overcome the challenge, as illustrated in questions Q2-c and Q2-d. If the
655 answer to this question is “no,” then no further analysis is required. If the answer to question Q2-
656 c or Q2-d is “yes,” then the analysis will continue to determine: “If the challenge were overcome,
657 would that make it easier to conduct a cloud forensic investigation on the functional capability?”

658 Using this methodology, it is possible to determine in a well-defined, structured fashion whether
659 it would be easier to conduct a cloud forensic investigation on a functional capability if the
660 forensic challenge were overcome. As a result, the flowchart will help cloud designers, forensic
661 investigators, and other interested parties focus specifically on those functional capabilities that
662 are affected by a specific cloud forensic challenge.

663 The process of traversing the flowchart involves asking questions about the particular challenge
664 and capability pair that is being analyzed. Starting at the top right of the flowchart (labeled “Q2-
665 a”), each box asks a question about the challenge or the capability. The answer to each question
666 – YES or NO – then leads to either another box with a question or to one of the circles shown in
667 **Table 1**.

668

669

Table 1. The meaning of the circles within the flowchart of **Fig. 2**



When following the logical flowchart and answering the guiding questions, if the final answer is a YES marked with a green circle, then the challenge DOES affect the capability.



When following the logical flowchart and answering the guiding questions, if the final answer is a NO marked with an orange circle, then the challenge DOES NOT affect the capability.



When following the logical flowchart and answering the guiding questions, if the final answer is a NO marked with a purple circle, then the challenge DOES NOT affect the capability for reasons explained in NOTE 1 and NOTE 2, below.

670

671 To determine whether *the forensic challenge affects the functional capability*, three fundamental
672 types of questions are asked:

- 673 1. Question 1 (Q1) – If the challenge were overcome, would that make it easier to conduct a
674 cloud forensic investigation on the functional capability? Note that the term “cloud
675 forensic investigation” means the identification, acquisition, preservation, examination,
676 interpretation, and reporting of potential digital evidence in the cloud. When analyzing
677 Question 1, it is narrowly considered only with regard to the particular functional
678 capability, ignoring all other capabilities as if they do not exist. So, the question really
679 asked is: *If the challenge were overcome, would that make it easier to conduct a cloud
680 forensic investigation on this functional capability only while ignoring other capabilities?*
- 681 2. Question 2 (Q2-a, Q2-b, Q2-c, and Q2-d) – These questions relate only to the challenges
682 and not capabilities. The purpose of these questions is to determine whether the challenge
683 deals with technical or non-technical issues and if either technical solutions or non-
684 technical solutions significantly amplify the ability to overcome the challenge.

685 3. Question 3 (Q3-a and Q3-b) – These questions relate only to the capabilities and not the
686 challenges. The purpose of these questions is to determine whether the capability deals
687 primarily with technical or non-technical issues.

688 Questions 2 and 3 ask about the issues that a challenge or capability deals with, which are
689 determined as follows. As discussed in Section 2, the [NCC FSWG](#) labeled each of the 62
690 challenges according to the following nine categories: architecture, data collection, analysis, anti-
691 forensics, incident first responders, role management, legal, standards, and training. The labels
692 for each challenge may be found in [1], Annex A, Table 2, in the columns labeled “Primary
693 Category” and “Related Category.” These categories and the challenge descriptions are used to
694 determine the type of issue each challenge deals with. If the primary issues are standards, legal
695 issues, contracts, service-level agreements, jurisdiction issues, privacy, ethical issues, training,
696 qualification, or certification, then the challenge is considered non-technical. Otherwise, it is
697 considered technical.

698 Similarly, if a capability deals primarily with standards, legal issues, contracts, service level
699 agreements, jurisdiction issues, privacy, ethical issues, training, qualification, or certification,
700 then the capability is considered non-technical. Otherwise, it is considered technical.

701 The [NCC FSWG](#) developed consensus answers for all of the questions related to Question 2 and
702 Question 3 in the flowchart. Therefore, when a particular challenge and capability pair was
703 considered, all questions – except for Question 1 – were already answered. This resulted in much
704 more consistent mappings across all challenges and capabilities.

When traversing the flowchart starting at the box labeled “Q2-a,” if a NO node is *not* reached, then the box labeled “Q1” is eventually reached. For any challenge and capability pair, it may lie in one of two groups when Q1 is reached (see Figure 2). As discussed above, Group 1 is the “Technical Group,” and Group 2 is the “Non-technical Group.” They are defined as follows:

709 • **Group 1 (Technical Group) –**

[The *challenge* is technical, **OR** the *challenge* is non-technical but requires technology (at least partially) to overcome the *challenge*.]

AND [The *functional capability* is technical.]

710

711 • **Group 2 (Non-Technical Group) –**

[The *challenge* is non-technical, **OR** the *challenge* is technical but requires non-technical solutions (at least partially) to overcome the *challenge*.]

AND [The *functional capability* is non-technical.]

713

714 The reason for these groups – to map technical challenges to technical capabilities and non-
715 technical challenges to non-technical capabilities – was explained above. Once a challenge and
716 capability pair is assigned to the appropriate group, the question of whether overcoming the

717 challenge makes it easier to conduct forensics on the capability is asked. This determines
718 whether the capability is affected by the challenge. If the grouping is appropriate and
719 overcoming the challenge makes it easier to conduct forensics, then the challenge is considered
720 to affect the capability (i.e., the mapping is YES).

721 However, suppose a challenge is non-technical but requires technology to overcome the
722 challenge. Examples of non-technical challenges that have both non-technical and technical
723 solutions include the following ([1], Annex A):

- 724 • FC-56 (Confidentiality and PII) deals with legal/privacy issues (a non-technical
725 challenge). Privacy issues can be resolved with a combination of legal steps (e.g.,
726 legislation) and technology steps (privacy-enhancing technologies).
- 727 • FC-64 and FC-65 deal with training (non-technical challenges). Training issues can be
728 resolved with better and more widely available training classes, but they can also be
729 resolved with better technology to perform the training.

730 There are non-technical challenges that require solutions that are non-technical, technical, or a
731 combination of both. If the non-technical challenge requires only a non-technical solution (and
732 the capability is non-technical), it is in Group 2. If it requires only a technical solution (and the
733 capability is technical), it is in Group 1. If it requires both, then it is in Group 1 or Group 2,
734 depending on whether the capability is technical or non-technical.

735 When a challenge is technical but requires a non-technical solution to overcome the challenge
736 (and the capability is non-technical), then this challenge is in Group 2.

737 In **Fig. 2**, the two purple circles refer to two notes, as follows:

- 738 • NOTE 1: When this circle is reached, the challenge does not fit in either of the two
739 groups. It is neither technical nor non-technical. Fortunately, none of the challenges reach
740 this node as none have this property. This node is included simply for logical
741 completeness of the flowchart, so that every node has both a YES exit path and a NO exit
742 path.
- 743 • NOTE 2: When this circle is reached, the capability does not fit in either of the two
744 groups. It is neither technical nor non-technical. There are a few capabilities that reach
745 this node. However, these capabilities do not deal with issues directly related to digital
746 forensics for cloud computing. Instead, they involve controlling physical access to
747 facilities (e.g., using barriers, security patrols, checking physical ID cards, etc.). They
748 also involve mitigating physical threats to facilities, such as installing fire suppression
749 equipment.

750 The process described in this section, which is employed for the analysis of any pair consisting
751 of a cloud functional capability and a cloud forensic challenge, represents a core component of
752 the CC FRA – the methodology – and can be applied to any set of capability-challenge pairs,
753 either modified from the sets used in this document or adapted from a different architectural
754 framework or empirical data.

755

756 5. The Forensic Reference Architecture Data

757 The data that supplements the CC FRA methodology described in Section 4 represents the result
758 of an analysis performed by the [NCC FSWG](#) members. The methodology was applied to all
759 possible pairings of cloud forensic challenges (62 total challenges) with cloud functional
760 capabilities (347 capabilities). In total, 21,514 challenge-capability pairings were evaluated using
761 the flowchart in Figure 1.

762 All users of CC FRA data are encouraged to use the data as an initial implementation of the
763 methodology but use their own judgment when employing the CC FRA methodology in the
764 context of their cloud systems and modify or customize NIST's initial dataset for their specific
765 situations and needs.

766 For example, if the existing capabilities are not appropriate for the user's situation, some or all
767 can be removed, and new ones can be added. Similarly, new challenges appropriate for the user's
768 situation can be added, or those challenges that have been adequately mitigated can be removed.
769 This architectural methodology has the advantage of helping to focus on how challenges can be
770 mitigated because it considers each challenge specifically in the context of affected capabilities.

771 The results of the NCC FSWG's analysis are summarized in a Mapping Table (MT). An entry in
772 the MT is YES if the associated challenge was identified as *affecting* the paired capability.
773 Otherwise, the entry is NO.

774 The CC FRA data set provides all interested parties with the responses for every challenge-
775 capability pairing based on the analysis performed by the authors and collaborators of this
776 document. A sample excerpt of the table is displayed in Figure 3. The full CC FRA Mapping
777 Table is available for download (see Appendix D for a partial image and a link for downloading
778 the data).

779 The CC FRA data has 62 cloud forensic challenges obtained from NISTIR 8006 [1]. In the CC
780 FRA Mapping Table, each cloud forensic challenge is shown across the top row (i.e., Forensic
781 Challenge 1 [FC01], Forensic Challenge 2 [FC02], etc.). In Figure 3, only FC01-FC09 and
782 FC58-FC65 are shown, and the rest of the challenges are hidden for the sake of readability in the
783 figure. See Appendix D for the full Mapping Table.

784 The CC FRA data has 347 cloud functional capabilities. In the CC FRA Mapping Table, each
785 cloud functional capability is listed on the left column labeled "CAPABILITY" (see Figure 3).
786 The CC FRA data set preserves the grouping of the cloud functional capabilities provided by the
787 CSA EA [2] into "CONTAINERS" and "DOMAINS."

788 In Figure 3, the first nine capabilities are shown, as are the last nine; the rest are hidden. Each
789 row, therefore, represents a separate capability and includes the following information: the
790 domain of the capability (all of the domains are described in Section 3), the container (the
791 highest-level elements within the architectural diagram in Appendix D¹), the name of the
792 capability, and a description of the capability (not shown in Figure 3 but shown in Appendix D).

¹ The container is a high-level collection of capabilities consisting of related processes and procedures within the domain.

								FC01	FC02	FC03	FC04	FC05	FC06	FC07	FC08	FC09	...HIDDEN...	FC58	FC59	FC60	FC61	FC62	FC63	FC64	FC65
								2a	No	No	Yes	No	No	Yes	No	No	Yes	Yes	No	Yes	No	Yes	Yes	Yes	Yes
	Components descriptions also available on CSA's int https://research.cloudsecurityalliance.org/tci/				2b	Yes	Yes		Yes	Yes	Yes		Yes	Yes	Yes	Yes		Yes							
					2c			Yes				Yes			Yes		Yes		No		Yes	No	Yes	No	No
Index	DOMAIN	CONTAINER	CAPABILITY (process or solution)	3a	1 3b 2d	No	No		No		Yes	Yes	Yes	No	No	No	No	No							
4	BOSS	Compliance	Intellectual Property	Yes	No	No*	No*	No	No*	No*	No	No*	No	No*	No	No	YES	YES	YES	No	No	No	No	No	
5	BOSS	Data	Handling/ Labeling/	Yes	No	No*	No*	No	No*	No*	No	No*	No	No*	No	No	YES	YES	YES	No	No	No	Yes	Yes	
6	BOSS	Data	Clear Desk Policy	Yes	No	No*	No*	No	No*	No*	No	No*	No	No*	No	No	No	No	No	No	No	No	No	No	
7	BOSS	Data	Rules for Information	No	Yes	YES	YES	No	YES	YES	YES	YES	YES	YES	No	No	No	No	No	No	No	No	Yes	No*	
8	BOSS	Human	Employee Awareness	No	Yes	YES	YES	No	YES	YES	YES	YES	YES	YES	No	No	No	No	No	No	No	No	Yes	No*	
9	BOSS	Security	Market Threat	No	Yes	YES	YES	No	YES	YES	YES	YES	YES	YES	No	No	No	No	No	No	No	No	Yes	No*	
10	BOSS	Security	Knowledge Base	No	Yes	YES	YES	No	YES	YES	YES	YES	YES	YES	No	No	No	No	No	No	No	No	Yes	No*	
11	BOSS	Compliance	Audit Planning	Yes	No	No*	No*	No	No*	No*	No	No*	No*	No*	No	YES	YES	YES	No	No	No	No	No	No	
12	BOSS	Compliance	Internal Audits	No	Yes	YES	YES	No	YES	YES	YES	YES	YES	YES	No	YES	YES	No	No	No	No	No	Yes	No*	
	...HIDDEN...																								
342	S & RM	Infrastructure	Network	No	Yes	YES	YES	YES	YES	YES	YES	YES	YES	Yes	No	YES	YES	No*	YES	YES	No*	YES	YES	No*	
343	S & RM	Data Protection	Data Lifecycle	No	Yes	YES	YES	YES	YES	YES	YES	YES	YES	YES	No	No	YES	YES	No*	YES	YES	No*	YES	YES	No*
344	S & RM	Cryptographic	Signature Services	No	Yes	YES	YES	YES	YES	YES	YES	YES	YES	YES	No	No	YES	YES	No*	YES	YES	No*	YES	YES	No*
345	S & RM	Governance	IT Risk Management	Yes	No	No*	No*	No	No*	No*	YES	No*	No*	No	No	No	No	No	No	No	No	No	No	No	
346	S & RM	InfoSec	Risk Portfolio	Yes	No	No*	No*	No	No*	No*	YES	No*	No*	No	No	No	No	No	No	No	No	No	No	No	
347	S & RM	Privilege	Authorization Services	No	Yes	YES	YES	YES	YES	YES	YES	YES	YES	YES	No	No	YES	YES	No*	YES	YES	No*	Yes	No*	
348	S & RM	Privilege	Authorization Services	No	Yes	YES	YES	YES	YES	YES	YES	YES	YES	YES	No	No	YES	YES	No*	YES	YES	No*	Yes	No*	
349	S & RM	Policies and	Information Security	Yes	No	No*	No*	No	No*	No*	YES	No*	No*	YES	No*	No	No	No	No	No	No	No	No	No	
350	S & RM	Privilege	Privilege Usage	No	Yes	YES	YES	YES	YES	YES	YES	YES	YES	YES	No	No	YES	YES	No*	YES	YES	No*	Yes	No*	

793

794 **Fig. 3.** Excerpt of the Forensic Reference Architecture (Challenges vs. Capabilities Mapping Table).

795 The entry in the table that corresponds to a specific row and column (i.e., a specific challenge-
796 capability pair) is either YES or NO based on the result of traversing the mapping flowchart in
797 Figure 2. Traversing the flowchart requires answers to Questions 1 (Q1), 2 (Q2-a, Q2-b, Q2-c,
798 Q2-d), and 3 (Q3-a, Q3-b). As described in Section 4, Q1 must be answered for each individual
799 challenge-capability pair that reaches Q1 when the flowchart is traversed. However, Questions 2
800 and 3, which relate only to challenges and capabilities separately, can be answered ahead of time,
801 and consensus answers were developed for these by the [NCC FSWG](#). These answers are shown
802 in the table in Figure 3. The second row in the table has the answers for Q2-a, the third row for
803 Q2-b, the fourth row for Q2-c, and the fifth row for Q2-d. The fifth column in the table has the
804 answers for Q3-a and the sixth column for Q3-b.

805 Each entry in the table is color-coded as follows:

- Orange – A NO is obtained before reaching question Q1 in the flowchart. These entries can be filled in automatically once the answers to questions Q2-a, Q2-b, Q2-c, Q2-d, Q3-a, and Q3-b are entered.
- Red – A NO is obtained as a result of answering Q1.
- Green – A YES is obtained as a result of answering Q1.

811 Analysis of the correlation between the forensic science challenges and the functional
812 capabilities constitutes the foundation for achieving consistent and repeatable answers to the

813 questions identified in the CC FRA methodology. Each challenge is further categorized based on
814 its overall *impact* on cloud functional capabilities. This categorization is focused on the overall
815 number of affected capabilities, identifying if only a limited set of capabilities is impacted versus
816 most capabilities composing the cloud ecosystem being impacted. The term *impact* is used to
817 indicate how broadly or narrowly a challenge *affects* the set of functional capabilities. Therefore,
818 the *impact* of each challenge was categorized along a *generic-to-specific* scale as follows (see
819 NIST IR 8006 [1], Annex A, Table 2, column 4):

820 • *Generic (G)* – A challenge is labeled *generic* if it *affects* most of the capabilities.
821 • *Specific (S)* – A challenge is labeled *specific* if it *affects* a limited set of capabilities.
822 • *Quasi (Q)* – A challenge is labeled *quasi* if it falls somewhere between generic and
823 specific.

824 A *specific* challenge applies narrowly and *affects* only a limited number of capabilities, while a
825 *generic* challenge *affects* a broad set of capabilities. The *specific* challenge *affects* a capability in
826 a direct manner that is determined by the particular issues addressed by the capability. This
827 results in the capability being *affected* in an important and profound way. On the other hand,
828 because the *generic* challenge *affects* most of the capabilities, the *affect* is not tied closely to the
829 issues addressed in each capability, and the capabilities are *affected* in a much less important and
830 profound way. (See Section 4 in which the “precise, limited mapping” is explained.) Thus, a
831 *specific* challenge is more impactful overall than a *generic* one when it comes to conducting a
832 cloud forensic investigation. The *generic-to-specific* label of each challenge is also part of the
833 Forensic Reference Architecture, as shown in Appendix D. The [NCC FSWG](#) developed
834 consensus labels for all of the challenges [1].

836 **6. Conclusion**

837 This document presents the NIST Cloud Computing Forensic Reference Architecture (CC FRA)
838 comprised of:

839 a) A methodology for analyzing the functional capabilities of an existing architecture –
840 preferably a security architecture like the Cloud Security Alliance's (CSA's) Enterprise
841 Architecture (EA) [2] – through a set of cloud forensic challenges, such as the set
842 identified in NIST IR 8006 [1]

843 b) A data set that aggregates the results of the above methodology applied to the CSA's EA
844 [2] and the NIST IR 8006 [1] set of cloud forensic challenges

845 The goal of the FRA is to enable the analysis of cloud systems to determine the extent to which a
846 system proactively supports digital forensics. More precisely, the FRA is meant to help users
847 understand how the previously identified cloud forensic challenges might impact an
848 organization's cloud-based system. When developing a new system or analyzing an existing one,
849 the FRA helps identify those cloud forensic challenges that could affect the system's capabilities
850 and, therefore, require at least partial mitigation strategies to support a complete forensic
851 investigation. The FRA also identifies how a forensic investigator would apply the mitigation
852 strategies to a particular investigation. While the FRA can be used by any cloud computing
853 practitioner, it is specifically designed to enable cloud system architects, cloud engineers,
854 forensic practitioners, and even cloud consumers to analyze and review their cloud computing
855 architectures for forensic readiness.

856 The FRA data provided in this document offers an initial implementation of the FRA
857 methodology and a useful starting point for all cloud forensic stakeholders to analyze how the
858 NIST cloud forensic challenges presented in NIST IR 8006 [1] affect each functional capability
859 present in the CSA's EA [2].

860 All users are encouraged to customize this initial implementation (shown in Appendix D) for
861 their specific situations and needs. For example, if the existing functional capabilities are not
862 appropriate for the user's situation, some or all can be removed, and new ones can be added.
863 Similarly, new forensic challenges appropriate for the user's situation can be added, and
864 challenges that have been adequately mitigated can be removed. The FRA methodology
865 promotes analysis of how cloud forensic challenges affect particular functional capabilities and
866 helps determine whether mitigations are necessary to ensure forensic readiness related to the
867 respective capability. This means that users can replace all cloud forensics challenges or
868 functional capabilities used in the current FRA data set with their own.

869 The FRA presented here will likely evolve over time, and methods for quantifying impact will be
870 developed to enhance FRA usability.

871

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945 **Appendix A. Acronyms**

946 Selected acronyms and abbreviations used in this paper are defined below.

947 **BOSS**

948 Business Operation Support Services

949 **CC FRA**

950 Cloud Computing Forensic Reference Architecture

951 **COBIT**

952 Control Objectives for Information Technologies

953 **CSA**

954 Cloud Security Alliance

955 **EA**

956 Enterprise Architecture

957 **FC**

958 Forensic Challenge

959 **FISMA**

960 Federal Information Security Modernization Act

961 **FRA**

962 Forensic Reference Architecture

963 **GRC**

964 Governance, Risk management, and Compliance

965 **IaaS**

966 Infrastructure as a Service

967 **ID**

968 Identification

969 **IEC**

970 International Electrotechnical Commission

971 **ISACA**

972 Information Systems Audit and Control Association

973 **ISO**

974 International Organization for Standardization

975 **ITIL**

976 Information Technology Infrastructure Library

977 **ITL**

978 Information Technology Laboratory

979 **ITOS**

980 Information Technology Operation and Support

981 **NCC FSWG**

982 NIST Cloud Computing Forensic Science Working Group

983 **NIST IR**

984 NIST Interagency or Internal Report

985	NIST SP
986	NIST Special Publication
987	OMB
988	Office of Management and Budget
989	PaaS
990	Platform as a Service
991	PCI
992	Payment Card Industry
993	PII
994	Personally Identifiable Information
995	Rev.
996	Revision
997	RMF
998	Risk Management Framework
999	S&RM
1000	Security and Risk Management
1001	SaaS
1002	Software as a Service
1003	SABSA
1004	Sherwood Applied Business Security Architecture
1005	SLA
1006	Service Level Agreement
1007	SOA
1008	Service-Oriented Architecture
1009	SOP
1010	Standard Operating Procedure
1011	SRA
1012	Security Reference Architecture
1013	STAR
1014	Security, Trust, Assurance and Risk
1015	SWGDE
1016	Scientific Working Group on Digital Evidence
1017	TOGAF
1018	The Open Group Architecture Framework

1019 **Appendix B. Glossary**

1020 **challenge**

1021 For this paper, a currently difficult or impossible task that is either unique to cloud computing or exacerbated by it.

1022 **cloud computing**

1023 A model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing
1024 resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released
1025 with minimal management effort or service provider interaction. This cloud model is composed of five essential
1026 characteristics, three service models, and four deployment models. [16]

1027 **cloud consumer**

1028 A person or organization that maintains a business relationship with and uses service from cloud providers. [22]

1029 **cloud provider**

1030 The entity (a person or an organization) responsible for making a service available to interested parties. [22,
1031 adapted]

1032 **criminal exploitation**

1033 The exploitation of computing resources by criminals. Criminal activities are planned and/or carried out using these
1034 computing resources.

1035 **digital forensics**

1036 The process used to acquire, preserve, analyze, and report on digital evidence using scientific methods that are
1037 demonstrably reliable, accurate, and repeatable such that it may be used in judicial proceedings. [23, adapted]

1038 **flowchart**

1039 A diagram that shows step-by-step progression through a process using boxes to show the steps and connecting
1040 arrows between the boxes to show their order.

1041 **forensic investigator**

1042 A person who is an expert in acquiring, preserving, analyzing, and presenting digital evidence from computers and
1043 other digital media. This evidence may be related to both computer-based and non-cybercrimes, including security
1044 threats, cyber-attacks, and other illegal activities.

1045 **forensic readiness**

1046 The ability to collect digital evidence effectively and quickly with minimal investigation costs. This involves being
1047 able to define the digital evidence required to reconstruct past computing events of interest.

1048 **functional capability**

1049 Cloud processes or solutions in the Cloud Security Alliance's Enterprise Architecture that cover business operations,
1050 IT operations, security and risk management, presentation services, application services, information services, and
1051 infrastructure services. [2, adapted]

1052 **incident response**

1053 The mitigation of violations of security policies and recommended practices. Addressing and managing the
1054 consequences of a security breach or cyberattack.

1055 **mapping**

1056 An operation that associates each element of a given set with one or more elements of a second set.

1057 **security**

1058 Measures and controls that ensure the confidentiality, integrity, and availability of the information processed and
1059 stored by a computer.

1060 **virtual machine**

1061 A virtual data processing system that appears to be at the exclusive disposal of a particular user but whose functions
1062 are accomplished by sharing the resources of a real data processing system. [24]

1063 **virtualization**

1064 The simulation of the software and/or hardware upon which other software runs. This simulated environment is
1065 called a virtual machine. [25, adapted]

1066 **Appendix C. CSA's Enterprise Architecture**

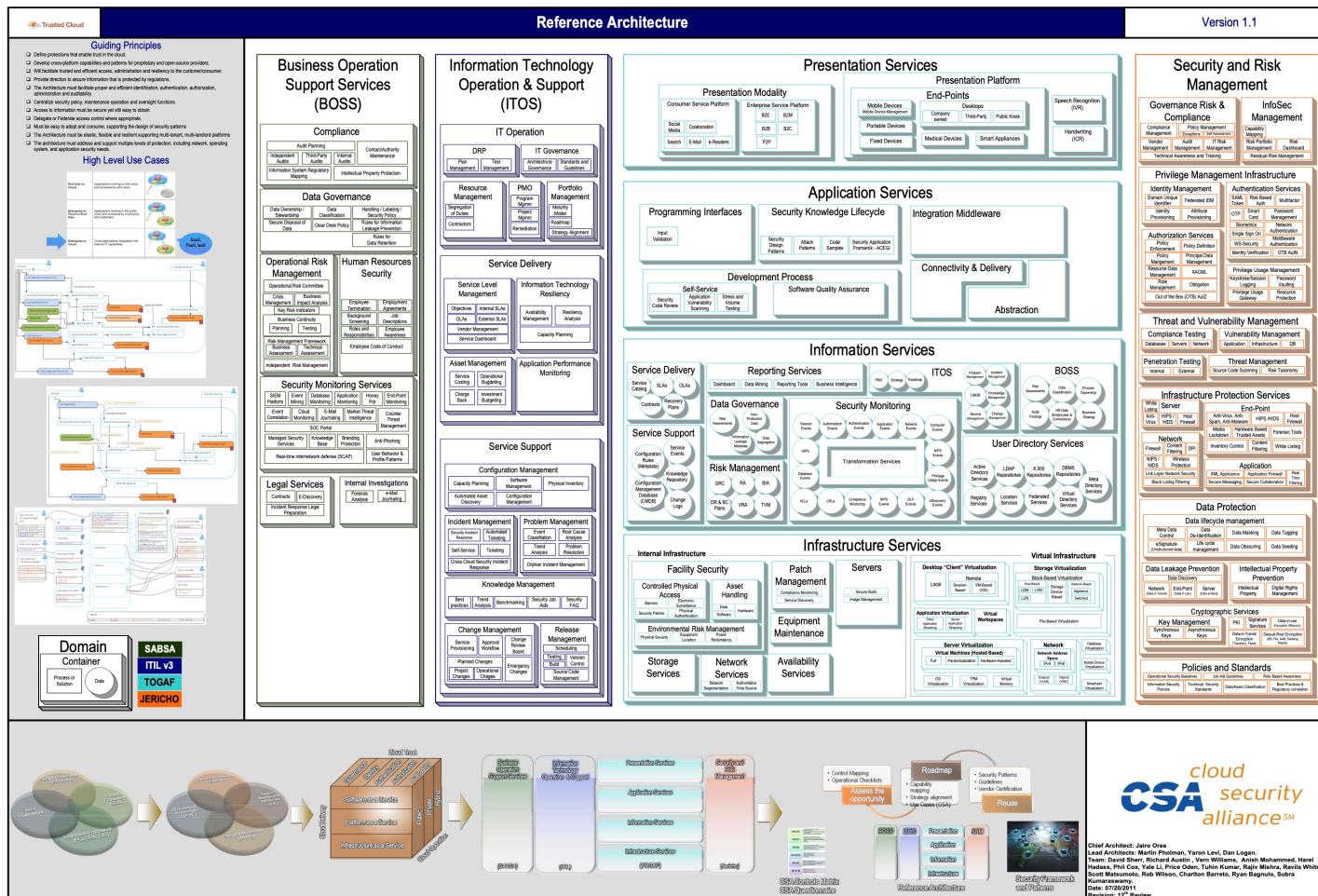


Fig. 4. CSA's Enterprise Architecture (v1.1)

1067
1068
1069 The CSA's Enterprise Architecture v1.1 and v2.0 are available for download as PDF files that can be easily enlarged for further review at NIST's FRA [GitHub repository](#) and the [NCC FSWG website](#).
1070

1071 Appendix D. NIST's Forensic Reference Architecture Data Set

1072 Section 5 of this document describes how the FRA methodology can be applied to analyze and
1073 review the functional capabilities of a cloud system by using a known set of forensic challenges
1074 to determine forensic readiness as related to these capabilities. To demonstrate its use, NIST
1075 provides an initial implementation of the FRA methodology by generating the FRA data set
1076 captured in the [workbook](#) available for download at the [FRA's GitHub repository](#) or the [NCC](#)
1077 [FSWG website](#). The [workbook](#) contains the summary of data analyzed by the NIST Cloud
1078 Computing Forensic Science Working Group using the FRA methodology that leverages [NIST](#)
1079 [IR 8006, NIST Cloud Forensic Science Challenges](#), applied to the Cloud Security Alliance's
1080 Enterprise Architecture. The FRA dataset can be found under the "Capabilities vs. Challenges
1081 Data" tab of the downloadable [workbook](#).

1082

Fig. 5. NIST's FRA Data Set